



**aaeh**



**LEADERSHIP  
ACADEMY  
ON ENDING  
HOMELESSNESS**

**Empowering leaders.**

**Fuelling passion. Driving change.**

Monday 13th November - Registrations, Welcome & Connections Event

Tuesday 14th - Thursday 16th November - Leadership Academy

Rydges South Park, Adelaide, South Australia



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## A word from our CEO

Welcome and thanks for participating in the inaugural Australian Leadership Academy on Ending Homelessness.

Ending homelessness requires many things, leadership is arguably the most important. Unlike cancer or alzheimer's, we know what it takes to end Homelessness, and often the biggest thing preventing it from occurring is a committed group of leaders willing to take the collaborative action required.



Leadership is often thought of as an individual thing, but leadership takes many forms and ending homelessness absolutely requires working together in new and collaborative ways.

We are all on our own leadership journey. It is our hope that this Academy will provide you with the knowledge to empower you on your leadership journey, to fuel your passion and to drive the change needed to help end homelessness.

*Mason.*

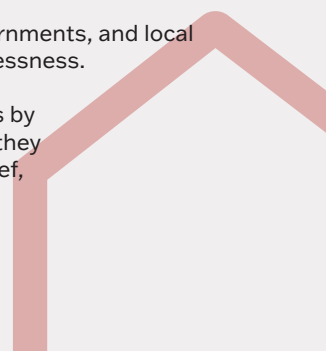
## About AAEH

The Australian Alliance to End Homelessness (AAEH) is an independent champion for preventing and ending homelessness in Australia.

We recognise that the scale of homelessness in Australia is both preventable and solvable and that despite the common misconception to the contrary, we can end homelessness in Australia.

Since 2013, we have supported individuals, organisations, governments, and local communities to work collaboratively to systemically end homelessness.

Specifically, we work to prevent, reduce, and end homelessness by ensuring that everyone has access to the housing and support they need, so that any future incidents of homelessness are rare, brief,



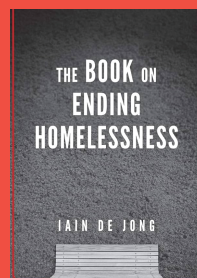
## About Iain De Jong

Iain De Jong is a lifelong learner when it comes to homelessness and is relentless in his pursuit to end homelessness. Iain is the President and CEO of OrgCode Consulting Inc. and the author of *The Book on Ending Homelessness*. Involved in homelessness since the 1990s, Iain has held a series of positions throughout his career spanning the non-profit, public and private sectors. He is also a former part-time faculty member in the Graduate Planning Programme at York University.

A frequent keynote speaker, conference presenter and media commentator on homelessness, Iain is a thought leader in making homelessness rare, brief and non-recurring. Iain is an advisor to various orders of government throughout Canada and the United States, supports the work of the National Alliance to End Homelessness, Canadian Alliance to End Homelessness, and the Australian Alliance to End Homelessness, and provides consultation and advisory services to dozens of non-profit organisations and governments annually.

In 2015, Iain started the Leadership Academy on Ending Homelessness and has worked with over 800 leaders that share the desire to end homelessness. Much of Iain's work these days focuses on strategic planning for community effectiveness in responding to homelessness, integrating harm reduction practices in supportive housing, ensuring supports to people exiting homelessness are effectively delivered, improving emergency accommodation to be housing-focused, and ensuring street outreach services to rough sleepers and encampments are focused on housing solutions.

*The Book on Ending Homelessness* provides insights for those in the industry, elected officials, policy makers, funders, public servants, and the general public on the best ways to move from managing homelessness to ending homelessness. *The Book on Ending Homelessness* is available for purchase through the QR code.





## Guest speakers

### Academy MC



Liv Carusi has worked in the homelessness and community housing sector for over 25 years. She has experience in direct service delivery, including street outreach work, policy reform and advocacy, human rights and senior project management. Liv has also held a range of senior management roles and previously worked as the National General Manager of Homelessness with The Salvation Army and Strategic Advisor, Project Lead for the Toward Home Alliance.

In April 2023, she was appointed in the position of Director, Engagement and Improvement at the South Australian Alliance to End Homelessness, an organisation committed to collaborating with individuals and organisations to achieve the vision of ending homelessness in South Australia. In addition to her professional experience, she holds qualifications in sociology, political science, public policy, management, urban research and theology, specialising in social justice.

### Guest Speakers



**Deb Buckskin**  
Kurna/  
Narungga/  
Wirangu woman



**Rohan Feegrade**  
Lutheran Care



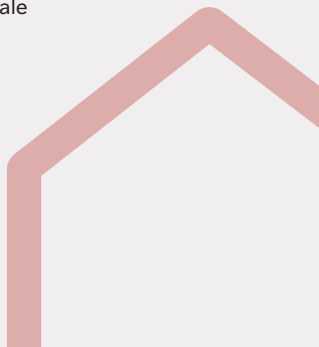
**Debra Zanella**  
Ruah  
Community  
Services



**Nat Cook MP**  
Minister for  
Human Services  
Member for  
Hurtle Vale



**Shane Austin**  
Baptist Care SA



# AAEH Welcome and Connections Event

Monday 13th November

3:00pm	Arrival and registrations	
4:00pm	Welcome and Connections Event Hosted and sponsored by Ruah Community Services	
	Welcome and housekeeping	<b>Liv Carusi</b> Director, SAAEH
	Welcome to Country	<b>Deb Buckskin</b> Kauran/Narungaa/Wirangu Woman Senior Advisor Aboriginal Services, Baptist Care SA
	AAEH Official welcome	<b>David Pearson</b> CEO, AAEH
	Principal sponsor	<b>Rohan Feegrade</b> CEO, Lutheran Care
	Welcome and connections event sponsor	<b>Deb Zanella</b> CEO, Ruah Community Services
	Official opening	<b>Minister Nat Cook</b> Minister for Human Services Member for Hurtle Vale
4:45pm	Networking and light refreshments served	
6:45pm	Welcome and connections event close	



# Day 1

Tuesday 14th November

8:15am	Networking and daily registration	
9:00am	Welcome and housekeeping	<b>Liv Carusi</b> Director, SAAEH
9:15am	Academy learning group introductions	<b>Iain De Jong</b>
9:30am	Setting the scene: An overview of day 1	
9:45am	<b>Session 1</b> - The current reality: Challenges and opportunities in preventing, reducing and ending homelessness	
	<b>Session 2</b> - Foundations of leadership and applicability to ending homelessness	
11:00am	Morning Tea hosted by St Patrick's Community Support Centre	
11:15am	Large group reflections and learnings from session 1 & 2	
11:45am	<b>Session 3</b> - Realising your motivation	
	<b>Session 4</b> - Understanding and awareness of vulnerabilities	
1:15pm	Lunch served	

2:00pm Large group reflections and learnings from session 3 & 4

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**Session 5** - Establishing the vision

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**Session 6** - Developing a teachable point of view to galvanise support

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3:30pm Afternoon tea

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3:45pm Large group reflections and learnings from session 5 & 6

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Thinking about tomorrow

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4:45pm Day 1 close

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# Day 2

Wednesday 15th November

8:15am	Networking and daily registration	
9:00am	Welcome and housekeeping	<b>Liv Carusi</b> Director, SAAEH
9:10am	Starting up the conversation, discoveries from yesterday, overview program of day 2	<b>Iain De Jong</b>
9:40am	<b>Session 7</b> – Planning for success	
	<b>Session 8</b> – Solution-focused action	
11:15am	Morning tea hosted by Centre for Social Impact (CSI) - Flinders University	
11:30am	<b>Session 9</b> - Tension between the strategic and the tactical	
	<b>Session 10</b> – Responsive, housing-focused systems or care and programs that have impact	
1:00pm	Lunch served	
1:45pm	Large group reflections and learnings from sessions 7, 8, 9 & 10	
3:00pm	Afternoon tea hosted by Micah Projects	

3:30pm      **Session 11** – Teams versus workgroups

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**Session 12** - Naming and changing dysfunctions of teams

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Large group reflections and learnings from sessions 11 & 12

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4:45pm      Thinking about tomorrow

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5:00pm      Day 2 close

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6:15pm  
Arrival

**Leadership Dinner hosted by Baptist Care SA**

**Keynote Speaker – David Pearson**

6:30pm  
Start

David recognises that ending homelessness is possible and that it is not normal or something we should accept.

He has worked towards this goal for a number of years in a range of roles in the community, government, university, and philanthropic sectors, including currently as the CEO of the Australian Alliance to End Homelessness where he is working to build a national movement of communities seeking to end rough sleeping homelessness in Australia.

David Pearson is a 2020 Churchill Fellow and is the 2023 Leadership Academy on Ending Homelessness Keynote Speaker.

From his Churchill experience, David will provide insight into better understanding how communities around the world are reducing and ending street homelessness.

This keynote address is sure to be insightful and thought-provoking as we continue to shape our thinking and efforts towards ending homelessness in Australia.



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# Day 3

Thursday 16th November

8:00am	Networking and daily registration	
8:45am	Welcome and housekeeping	<b>Liv Carusi</b> Director, SAAEH
8:55am	Starting up the conversation, discoveries from yesterday, overview program of day 3	<b>Iain De Jong</b>
9:15am	<b>Session 13</b> – Finding your signature voice for maximum impact	
	<b>Session 14</b> – Harnessing influence	
	<b>Session 15</b> – Empowering a diverse, equitable and leaderful community	
	Large group reflections and learnings from sessions 13, 14 & 15	
11:15am	Morning tea hosted by Lutheran Care	
11:30am	<b>Session 16</b> – Constructing the internal and external narrative	
	<b>Session 17</b> – Using data and evidence	
	<b>Session 18</b> – Performance management for leaders	

Large group reflections and learnings from sessions 16, 17 & 18

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1:30pm Lunch served

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2:15pm **Session 20** – Communications and meetings that work

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**Session 21** – Taking Care: Self-care for leaders

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Large group reflections and learnings from sessions 20 & 21

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3:30pm Afternoon tea hosted – St Patrick’s Community Support Centre  
‘Lee’s Story’

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4:00pm Beyond the academy and staying leadership connected

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4:45pm Academy close

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**Safe travels home!**

